All electrical equipment manufactured by BLOOMFIELD is warranted against defects in materials and workmanship for a period of:

CATEGORY	PARTS	LABOR
POUR OVER, AUTOMATIC COFFEE BREWERS	2 YEARS	2 YEARS
EBC, EMAX COFFEE BREWERS	2 YEARS*	2 YEARS
EBC*, EMAX COFFEE BREWER CONTROL PANEL	3 YEARS	NO LABOR
POD COFFEE BREWERS	1 YEAR	1 YEAR
ECO COFFEE BREWERS	1 YEAR	1 YEAR
COFFEE WARMERS	1 YEAR	1 YEAR
TEA BREWERS	2 YEARS	2 YEARS
TEA DISPENSERS	1 YEAR	1 YEAR
TEA DISPENSER-BBTEA	1 YEAR	NO LABOR
HOT WATER MACHINES	2 YEARS	2 YEARS
THERMAL SERVERS	90 DAYS	NO LABOR
AIRPOTS	30 DAYS	NO LABOR
DECANTERS	NO WARRANTY	NO LABOR



THE FOREGOING OBLIGATION IS EXPRESSLY GIVEN IN LIEU OF ANY OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY EXCLUDED.

BLOOMFIELD, LLC SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES FROM ANY CAUSE WHATSOEVER.

This warranty is void if it is determined that upon inspection by an Authorized Service Agency that the equipment has been modified, misused, misapplied, improperly installed, or damaged in transit or by fire, flood or act of God.

It also does not apply if the serial nameplate has been removed or unauthorized service personnel perform service. The prices charged by Bloomfield for its products are based upon the limitations in this warranty. Seller's obligation under this warranty is limited to the repair of defects without charge by a Bloomfield Authorized Service Agency or one of its subagencies. This service will be provided on customer's premises for non-portable models. Portable models (a device with a cord and plug or a dispenser) must be taken or shipped to the closest Authorized Service Agency, transportation charges prepaid, for services.

In addition to restrictions contained in this warranty, specific limitations are shown on the back cover. Bloomfield Authorized Service Agencies are located in principal cities.

This warranty is valid in the United States, Canada and void elsewhere. Please consult your classified telephone directory, your foodservice equipment dealer or for information and other details concerning warranty write to:

> Service Parts Department Bloomfield 10 Sunnen Dr. | St. Louis, MO 63143 Phone: (314) 678-6336 | Fax: (314) 781-2714 technical@bloomfieldworldwide.com www.bloomfieldworldwide.com

BLOOMFIELD SERVICE POLICY AND PROCEDURE GUIDE ADDITIONAL WARRANTY EXCLUSIONS

- 1. Resetting the safety thermostats, circuit breakers, overload protectors, or fuse replacements.
- 2. All problems due to operation at voltage other than specified on equipment nameplates conversion to correct voltage must be the customer's responsibility.
- 3. All problems due to electrical connections not made in accordance with electrical code requirement and wiring diagrams supplied with the equipment.
- 4. Replacement of items subject to normal wear, to include such items as knobs and light bulbs. Normal maintenance functions including adjustments of thermostats, microswitches, and replacement of fuses and indicating lights are not covered under warranty.
- 5. All problems due to inadequate water supply, such as fluctuating, high or low water pressure, etc.
- 6. All problems due to mineral/calcium deposits, or contamination from chlorides/chlorines. De-liming is considered a preventative maintenance function and not covered by warranty.
- 7. Full use and care and manuals may or may not be sent with each unit, only a condensed version. Please visit our web site to download the full version if needed.
- Travel mileage is limited to fifty (50) miles from an Authorized Service Agency or one of its sub-service agencies.
- 9. All labor shall be performed during normal working hours. Overtime premium will be charged to customer.
- 10. All genuine Bloomfield replacement parts are warranted for ninety (90) days from date of purchase on non-warranty equipment. Any use of non-genuine Bloomfield parts completely voids any warranty.
- 11. Installation, labor, and job checkouts are not considered warranty.
- 12. Charges incurred by delays, waiting time or operating restrictions that hinder the service technician's ability to perform service are not covered by warranty. This includes institutional and correctional facilities.